

# Meeting Minutes – Community Assessment Response Task Force

September 16, 2013 – HSCA – 7:00 p.m.

1. Update and ideas from Heather Innes – United Way of Calgary and Area
  - Heather is involved in community engagement with corporate Calgary. She has a company that is interested in engaging 440 staff members in initiatives around the community. Time frame between the end of October and mid-November. They would like it to be a Saturday event.
    - Possibility of hope hampers is an option to help out the community with basic needs and fun outside the flood issue. Could be a good opportunity to get surveys done throughout the community.
    - Heather is following up with the interested company and find out the budget, time, etc.
2. Additions to the Agenda
  - Terms of reference
    - i. Circulated and approved.
  - Confidentiality
    - i. Reviewed use of confidential survey information and keeping it within the task force.
3. New flooding concerns
  - a. Investigated sewage block on 5 Street. Information communicated to technical team to decide if it's an isolated incident or needs to be addressed by the city.
4. Survey Update
  - a. New themes, if any
    - Residents still responsive and engaged in survey but some, however, are flooded out.
    - Not responding well to "would you be interested in volunteering?" question
    - Everyone wants sewer fixed.
    - Get volunteers from United Way to help with completing surveys
    - **Approximately 215 surveys completed**
  - b. Volunteer engagement
    - Adding a blurb at the end of emails to engage anyone interested in helping their community
    - Block captains. Might be difficult because everyone is still dealing with the flood. Let them come to us when they're ready
    - Setting up a booth at the fall fair (September 28<sup>th</sup>), giving out coffee cards to engage community members
      - Button machine to engage the kids. Create your own buttons and a prize for the best entry. Winning button could be the task force logo. September 28<sup>th</sup> 11 a.m. - 3 p.m.
5. Response
  - a. Update: responding to people not feeling safe

- Dropping off flood information to homes that said they felt unsafe
  - Knocking on the door if they said they were okay with us contacting them
  - b. Update: responding to abandon homes (draft letter review)
    - i. Draft letter approved.
    - ii. To be handed out to homes that appear to be abandoned.
  - c. Developing a community action plan - *deferred*
  - d. Other needs and issues - *deferred*
6. New Events
- a. Container Project - *deferred*
  - b. Neighbourhood walk - *deferred*
  - c. Quilt- *deferred*
  - ~~d.~~ Volunteer appreciation-- *deferred*

**End:** 9:45 p.m.

**Next Meeting:** Monday, September 23<sup>rd</sup>, 2013 at 7 p.m.